

PUBLIC GRIEVANCES COMMISSION
(Govt. of NCT of Delhi)
M-Block, Vikas Bhawan, IP Estate, New Delhi – 110110
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Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated 30.7.1998

Date of hearing: 14th Oct., 2020

PGC/2020/A-II/DTC/02

Complainant : Shri Mohd. Raza, s/o
Late Shri Sibate Hassan

Respondent : Chairman-cum-Mng. Director
Delhi Transport Corporation
Through :-
Shri Trilok Chand,
Dy. Manager (P) DTC

1. Brief Facts of the Case

The complainant Shri Mohd. Raza has filed a grievance in the Commission stating that the Status Report of DTC does not reveal the information when the amount of insurance amounting to Rs. 6,02,000/- under EDLI will be received by the wife & nominee Smt. Bilkis Bhano , wife of late Shri Sibate Hasan, the deceased employee of DTC. He further stated that it seems to him that the department is not taking any action inspite of submitting all the documents by him to the DTC. The complainant is son of the deceased and has requested for hearing in the matter.

2. Facts emerged during the hearing

Shri Trilok Chand, Deputy Manager (Pension) from DTC is present. He submitted the status report stating the following :-

“An e-mail has been received from State Bank of India intimating therein that the amount will be processed shortly to the Bank Account number received in their respective claim intimation form.”

The Commission contacted the complainant on telephone. He informed that an amount of Rs. 6,02,000/- under EDLI has been received. He further stated that he will intimate in writing also to the Commission.

3. Directions of PGC

The grievance of the complainant stands fully resolved by the DTC. Accordingly, the case is ordered to be closed in the Commission.

**(SUDHIR YADAV)
MEMBER(PGC)**

1. The Chairman-cum-Managing Director, Delhi Transport Corporation, I.P. Depot, I.P. Estate, New Delhi-110002
2. Shri B.S. Chauhan, Senior Manager (Admn.), Delhi Transport Corporation (Headquarters), I.P. Estate, New Delhi-110002.
3. Complainant Mohd. Raza